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## ELECTRONIC THESIS AND DISSERTATION UNSYIAH

### TITLE

PENGARUH KEPEMIMPINAN TRANSFORMASIONAL TERHADAP KECERDASAN EMOSIONAL DAN DAMPAKNYA TERHADAP KINERJA KARYAWAN (STUDI PADA BANK ACEH SYARIAH KANTOR PUSAT OPERASIONAL DI BANDA ACEH)

### ABSTRACT

#### ABSTRAK

Abstrak Karya Akhir diserahkan kepada Panitia Komisi Ujian untuk mendapatkan Gelar Magister Manajemen pada Program Pascasarjana Universitas Syiah Kuala

PENGARUH KEPEMIMPINAN TRANSFORMASIONAL TERHADAP KECERDASAN EMOSIONAL DAN DAMPAKNYA TERHADAP KINERJA KARYAWAN

(Studi Pada Bank Aceh Syariah Kantor Pusat Operasional di Banda Aceh)

Oleh

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Tujuan penelitian ini adalah untuk menganalisis/menguji: (1) pengaruh kepemimpinan transformasional terhadap kecerdasan emosional Karyawan Bank Aceh Syariah Kantor Pusat Operasional Di Banda Aceh.; (2) pengaruh kepemimpinan transformasional terhadap kinerja karyawan Bank Aceh Syariah Kantor Pusat Operasional Di Banda Aceh; (3) pengaruh kecerdasan emosional terhadap kinerja karyawan Bank Aceh Syariah Kantor Pusat Operasional Di Banda Aceh; (4) pengaruh tidak langsung kepemimpinan transformasional terhadap kinerja karyawan melalui kecerdasan emosional karyawan Bank Aceh Syariah Kantor Pusat Operasional Di Banda Aceh. Adapun yang menjadi objek penelitian ini adalah kepemimpinan transformasional, kecerdasan emosional dan kinerja karyawan. Metode analisis data dalam penelitian ini menggunakan metode SEM, Populasi dalam penelitian ini sebanyak 183 orang, sedangkan teknik pengambilan sampel dilakukan dengan teknik sensus, karena melibatkan seluruh populasi menjadi responden dalam penelitian ini, sehingga jumlah responden sebanyak 183 orang. Hasil penelitian menunjukkan bahwa pengaruh kepemimpinan transformasional terhadap kecerdasan emosional karyawan Bank Aceh Syariah Kantor Pusat Operasional di Banda Aceh, kemudian hasil penelitian juga membuktikan bahwa kepemimpinan transformasional berpengaruh terhadap kinerja karyawan, terdapat pengaruh kecerdasan emosional terhadap kinerja karyawan dan terdapat pengaruh tidak langsung kepemimpinan transformasional terhadap kinerja karyawan melalui kecerdasan emosional Karyawan Bank Aceh Syariah Kantor Pusat Operasional di Banda Aceh.

Kata Kunci: Kepemimpinan Transformasional, Kecerdasan Emosional dan Kinerja Karyawan

#### ABSTRACT

Abstract of Final Paper Submitted to The Examination Committee in partial fulfilment of the requirements for the degree of Master of Management on Graduate Program of Syiah Kuala University

THE EFFECT OF TRANSFORMATIONAL LEADERSHIP ON EMOTIONAL INTELLIGENCE AND ITS IMPACT ON EMPLOYEE PERFORMANCE

(Study at Bank Aceh Syariah Operational Headquarters in Banda Aceh)

By



**KEMENTERIAN RISET, TEKNOLOGI DAN PENDIDIKAN TINGGI**  
**UNIVERSITAS SYIAH KUALA**  
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The purpose of this study was to analyze / test: (1) the influence of transformational leadership on emotional intelligence of employees of Bank Aceh Syariah Operational Headquarters in Banda Aceh; (2) the effect of transformational leadership on the performance of employees of Bank Aceh Syariah Operational Headquarters in Banda Aceh; (3) the influence of emotional intelligence on the performance of employees of Bank Aceh Syariah Operational Headquarters in Banda Aceh; (4) indirect influence of transformational leadership on employee performance through emotional intelligence of employees of Bank Aceh Syariah Operational Headquarters in Banda Aceh. The object of this research is transformational leadership, emotional intelligence and employee performance. The method of data analysis in this study used the SEM method, the population in this study were 183 people, while the sampling technique was done by census technique, because it involved the entire population as respondents in this study, so the number of respondents was 183 people. The results showed that the influence of transformational leadership on the emotional intelligence of Bank Aceh Syariah employees at the Operational Headquarters in Banda Aceh, then the results of the study also proved that transformational leadership had an effect on employee performance, there was an influence of emotional intelligence on employee performance and there was an indirect influence employees through emotional intelligence employees of Bank Aceh Syariah Operational Headquarters in Banda Aceh.

Keywords : Transformational Leadership, Emotional Intelligence and Employee Performance